



OFFICE OF THE COMMISSIONER OF CUSTOMS, CENTRAL EXCISE &
SERVICE TAX, N-5, TOWN CENTRE, CIDCO, AURANGABAD- 431 030

F.No. VIII(Cus)269/TA/2009
Aurangabad, the 21.09.2010

TRADE NOTICE NO. 13/2010; DATED 21.09.2010


Sub:- Launching of Centralised Public Grievance
Redress and Monitoring System- regarding.

Attention of the Trade is invite to the Government of India, Department of Administrative Reforms and Public Grievances, initiative of a Centralized Public Grievance Redress and Monitoring System (CPGRAMS) for prompt and effective redress of grievances of citizens. The system is a single window grievance portal to record and receive the grievances online and redress those including actions at different levels. Since, CPGRAMS is a web enabled system; it can be accessed by visiting the website <http://pgportal.gov.in>.

2. In this regard, C.H. Venkat Reddy, Additional Commissioner is designated as Director of Public Grievances in the Commissionerate. The details of the officer are as below:

NAME : C.H.Venkat Reddy
DESIGNATION : Additional Commissioner (Vigilance)
CONTACT ADDRESS : Customs, Central Excise & Service Tax
N-5, Town Centre, CIDCO Aurangabad
TELE./FAX NO : (0240) 2486894
E-Mail : Ch.reddy@icegate.gov.in

3. All Trade Associations / Chambers of Commerce and members of RAC are requested to bring this Trade Notice to their members in particular and trade in general.


(Madhu Mohan Damodhar)
Commissioner